

VA Appraisal Order Process

VA Appraisals can be ordered once the loan has been registered with JMAC. VA Appraisals may be ordered by the broker through JMAC's Appraisal Desk or the VA Web Portal (WebLGY). The order must include JMAC's VA Lender ID: 9086270000.

Brokers ordering through VA Web Portal (WebLGY)

- Log-in [VA Web Portal](#)
- Select WebLGY under Applications from left hand side window
- Follow [step-by-step instructions](#) to order appraisal on WebLGY
 - Certificate of Eligibility (COE) must be in "Active" or "Pending" status for appraisal request
 - Order Appraisal Type: Lender Appraisal Processing Loans (LAPP)
 - Add appraisalorder@jmaclending.com to receive appraisal notifications
- Broker is responsible to ensure VA Appraiser is paid within 30 days of appraisal receipt

Brokers ordering through JMAC's Appraisal Desk

- Complete [Appraisal Order Form](#)
 - Payment is remitted at the time of order
- Email completed Appraisal Order Form to appraisalorder@jmaclending.com
- Certificate of Eligibility (COE) must be in "Active" or "Pending" status for appraisal order

Brokers transferring Appraisal to JMAC

- Request an appraisal transfer to JMAC's VA Lender ID: 9086270000
 - JMAC will review once appraisal is received in "Pending NOV – LAP" status
- Broker is responsible to ensure VA Appraiser is paid within 30 days of appraisal receipt

Important information

- Visit [VA Appraisal Fee Schedules and Timeliness Requirements](#) for current fees and turn times
- Purchase Contract and fully executed VA Amendatory/Escape Clause must be provided for Purchase loans
- Condo projects must be on the VA Approved Condo List
- Builders of new construction must be on the VA Approved Builder List
- Builder's Certification (HUD 92541) must be provided for New Construction and Proposed properties
- A new appraisal cannot be requested if there is a valid VA value determination on the property

For additional questions, please contact appraisalorder@jmaclending.com.